



Allee  
Kitchen Display System

# User Manual

Version 2.4

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## Enter KitchenGo: Allee

- A system developed to bring advanced technologies and functionality to restaurant environment and meet the future of smart dining.
- Adding the human persona touch lays the foundation for digital voice assistance (DVA).
  - o Voice – The Natural Evolutionary Step for Human-Machine Interactions
- A pathway supports communications and data transmission between front of the house and Kitchen.

“Logic Controls embraces the evolution of the restaurant industry, and we are excited to contribute to its advancement with KitchenGo Allee”

- The first independent Kitchen Display software developed on iOS platform.
- Follows Apple’s Human Interface Guidelines (HIG) to create user-friendly experiences.
- Developed with more than 30 years of knowledge in kitchen display systems and cutting-edge technologies, Allee empowers restaurant managers with increased control over the food preparation process.
- Designed with employee productivity and enhanced customer service in mind.

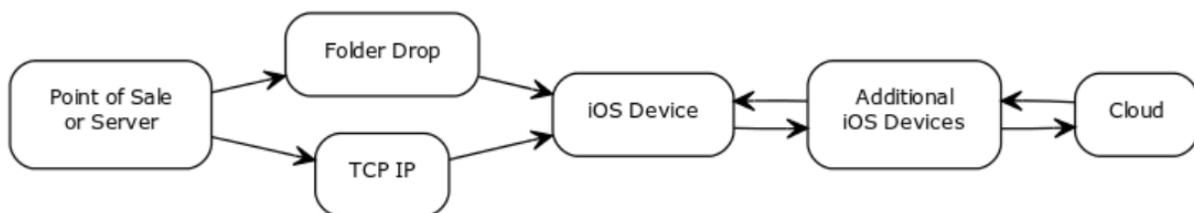
## Overview

### System Requirements

- Operating System: iOS 11 or later
  - o All iPads must share the same iOS and Allee version
- Hardware Specifications:
  - o iPad Pro 12.9” (Recommended)
  - o iPad Air 9.7”
  - o iPad 9.7”
  - o Split Screen compatible only with 12.9” displays
- Developed using Swift 4.0 (Native)

### Communications

- Adapted Human Interface Guidelines (HIG)
- Communications methods with Point-Of-Sale systems:
  - o Using Logic Controls XML format
  - o Folder Drop
  - o TCP/IP

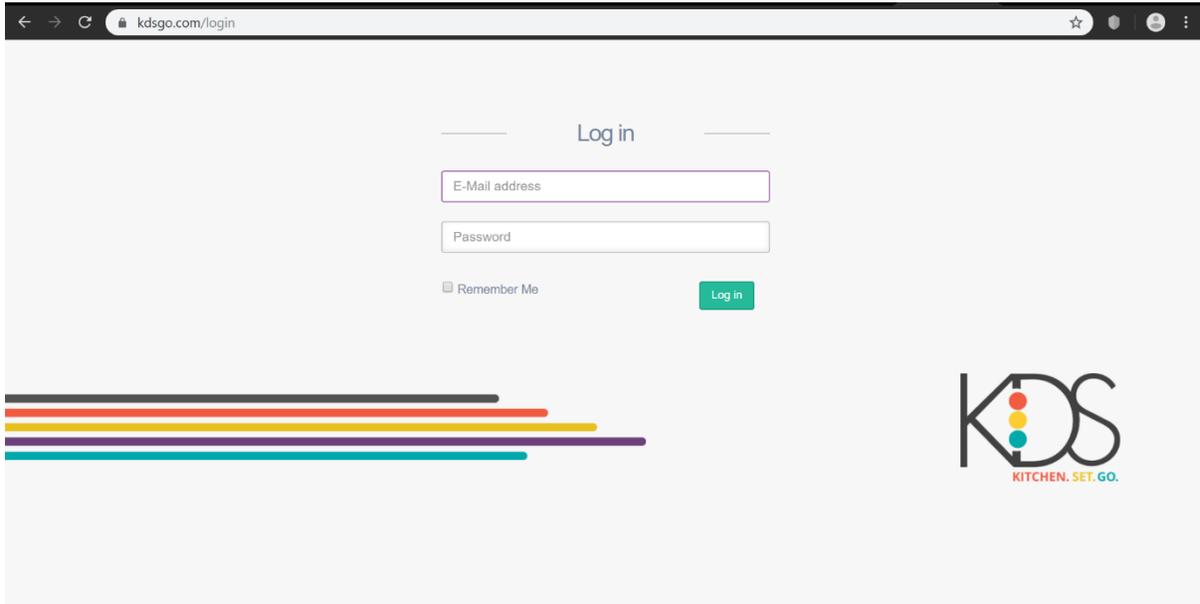


# Back Office Portal Setup

## Accessing an account in Back Office

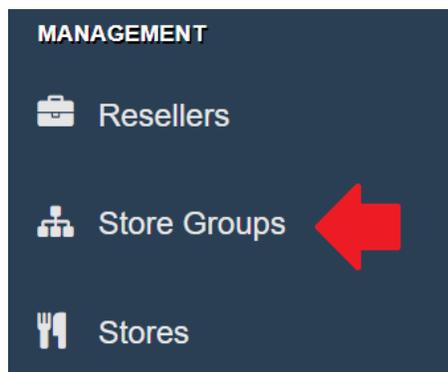
Access link: <https://kdsgo.com/login>

- Use login credentials from the reseller, store group, or store (Provided to you from your Reseller or Logic Controls)



## Create a new Store Group

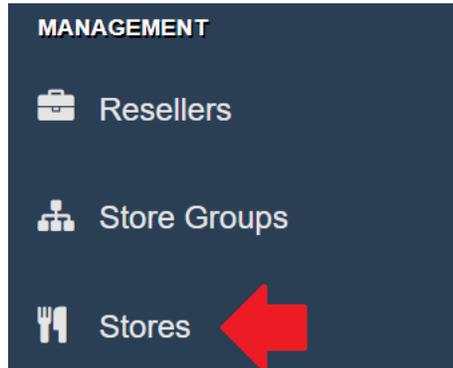
- Click on Store Groups on the left hand panel



- Click **New** near the top right corner of the page to begin creating a new Store Group
- Fill all required information fields
- Click **Save** near the bottom right corner of the page to create the Store Group

## Create a new Store

- Click Stores on the left hand panel



- Click  near the top right corner of the page to begin creating a new Store
- Fill all required information fields
- Click  near the bottom right corner of the page to create the Store

## Configure a Store

To Configure a Store click on the yellow icon 

### General Settings

[Server](#) >

Smart Order	Server Address:	<input type="text" value="PC_NAME/DROP_FOLDER"/>
Automatic Bump	Server Username:	<input type="text" value="USERNAME"/>
Licenses	Server Password:	<input type="password" value="....."/>
Local Sync		
Store Key		



- Server Address: Enter folder directory of the Drop Folder (Computer name or PC IP Address/Folder Name)
- Server Username: Username credential to access Drop Folder
- Server Password: Password credential to access Drop Folder
- Local Sync Socket Port: TCP/IP Port number used for data transmission between tablets
- Automatic Bump Time: Daily or Hourly time to automatically clear all orders from a device
- Smart Order: Enable or Disable Smart Order functionality (if supported by PoS)
- Licenses Quantity: The number of licenses the store has access to (One device per License)

## KDS Stations

KDS Station Name	Serial Number	Function	Parent Id	Expeditor	Last Update	Version	Settings	Remove
Device 1	67F893	PREPARATION			24 Jul 2020 12:23:29	2.4 (46) - 34		
Device 2	BD3E74	EXPEDITOR			23 Jul 2020 14:46:00	2.4 (46) - 34		

- ID – This is the station ID of the device
- KDS Station Name – This is the name of the station
- Serial Number – This is the serial number of the iOS device
- Function – This is the function of the Station (Preparation, Expeditor, etc.)
- Expeditor – The ID of the Expeditor Station this device communicates with
- Last Update – The last time a change was made to a station’s settings
- Version – Shows current software version station is running on.
- Settings – Change station settings.
- Remove – Remove the license of this Station

## Allee Setup

### Login to your Store



- Enter the Username and Password from the that was created in the Back Office Portal

### Device start up configuration

- Choose whether this tablet will be:
  - o New KDS Station
    - When you want to create a new KDS Station from scratch using a new license
  - o Replace KDS Station
    - Select the ID of the KDS Station you desire to replace
    - This is used if you want to replace an existing license or device that may be broken or malfunctioning

# Server Settings (Global)

1:44 PM Mon Mar 23

48%

Settings

- General
- KDS Station Settings
  - Display
  - Printer
- Global Settings
  - KDS Stations
  - Customer Display
  - Destinations
  - Notifications
  - Server**
  - Twilio Integration
- Debug

### Server

Drop File

Server Address:

Username:  Password: [Show](#)

Status: Connected [Test](#)

Only one device is allowed to be connected to the shared folder. Only the device with the lowest host number will be connected. Other devices will show as disconnected.

Sync Socket Port:

- Server Address: Enter folder directory of the Drop Folder (Computer name or PCPIP/Folder Name)
- Server Username: Username credential to access Drop Folder
- Server Password: Password credential to access Drop Folder
- Local Sync Socket Port: TCP/IP Port number used for data transmission between tablets
- Automatic Bump Time: Daily or Hourly time to automatically clear all orders from a device

# KDS Stations Settings

1:53 PM Mon Mar 23

46%

Settings

- General
- KDS Station Settings
  - Display
  - Printer
- Global Settings
  - KDS Stations**
  - Customer Display
  - Destinations
  - Notifications
  - Server
  - Twilio Integration
- Debug

KDS Stations								
ID	Name	Function	Parent ID	Expeditor	Status	Split	Host	
1	Device 1	Preparation	-	-	Current	<input type="checkbox"/>	1	
2	Device 2	Expeditor	-	-	Offline	<input type="checkbox"/>	2	

- ID: Device ID
  - o Define in XML file: `<KDSStation>1</KDSStation>`
- Name: Device Name
- Function:
  - o Preparation
  - o Expeditor
  - o Backup/Prep\*
  - o Backup/Exp\*
  - o Mirror\*
  - o Duplicate\*
  - o Workload\*
- Parent ID: Primary device when using the starred (\*) functions above
- Expeditor: assigns expeditor to preparation stations
- Status: Displays device network connectivity status
- Host: Identifies the sequence for picking up the data from the local server

- Split screen:
  - o Split screen takes a separated station and displays it as the second screen on one station. Each screen has its own settings menu, completed (recall) panel and order filters
  - o User can enable line display even when split screen feature is enabled. Split screen feature works for all station functions. **Note:** It is recommended to use a display that is at least 12.9 inches in size, any lower and the feature may not be supported by the device.

## KDS Function Settings (Local)

### Expeditor:

- When a station is set as Expeditor, it will receive all orders sent from POS. Expeditor stations will see all items/orders when it is ready for delivery. Order header color will change to blue when the order is ready for delivery

### Preparation:

- When a station is set as a preparation station, it will show only the items that are designated for this station. This is the first step of item flow in a kitchen. Preparation station must have an expeditor station set. Go to Expeditor field and select an expeditor station for this prep station.

### Backup/Prep:

- When a station is set as backup/prep, this station will work as a backup of preparation and will take over new orders in case preparation station is out of service or not connected to the network

### Backup/Exp:

- When a station is set as backup/exp, this station will work as a backup of expeditor and will take over new orders in case expeditor station is out of service or not connected to the network

### Mirror:

- When a station is set as mirror, it will receive all orders from the station informed at the Parent ID field. All actions done in any station will reflect to the other. E.g. Bump an order on station 1, it will bump the same order on station 2

### Duplicate:

- When a station is set as a duplicate, it will receive all orders from the station informed at the Parent ID field. Different from Mirror function, actions done in one station won't reflect to the other. E.g. Bump one order in station 1, it will not bump the same order on station 2.

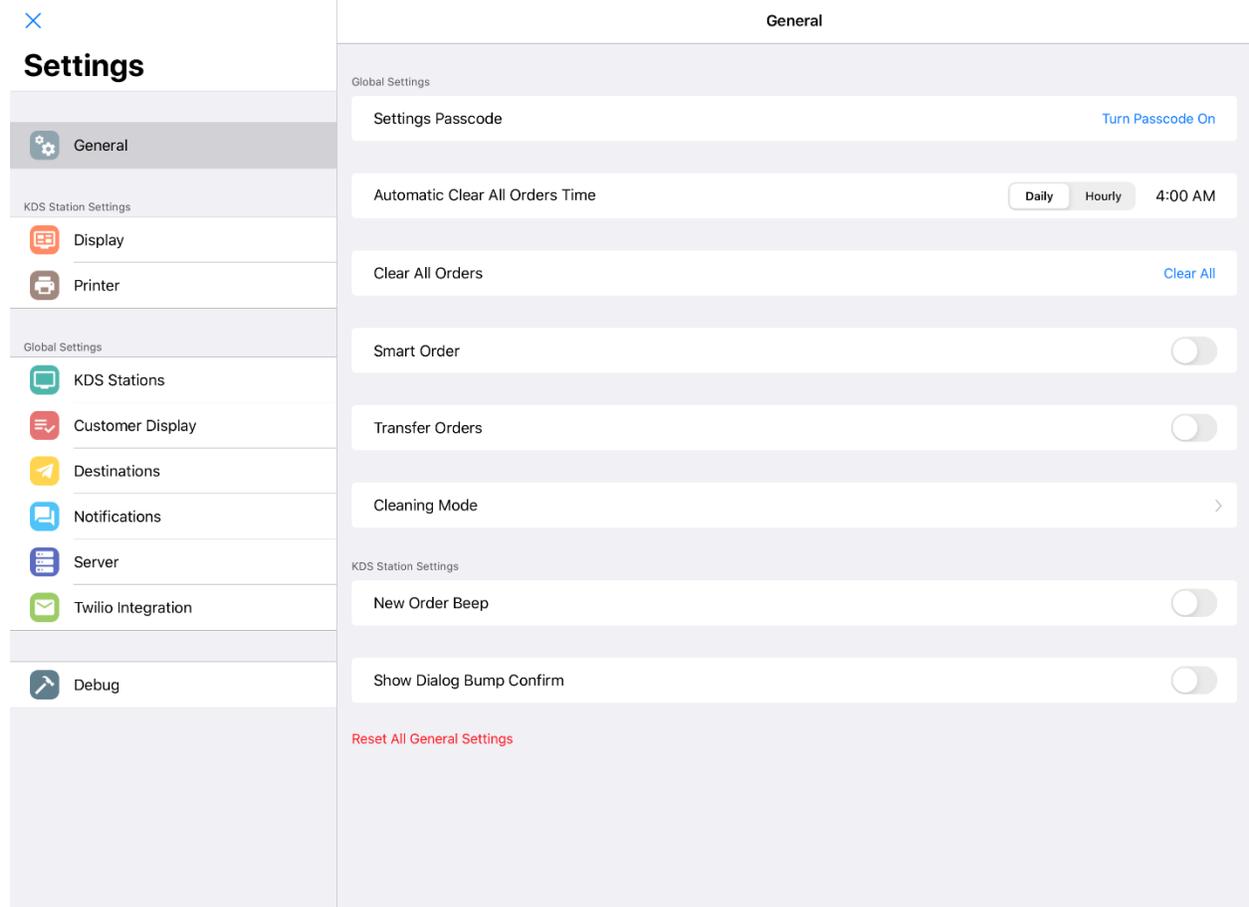
### Workload:

- When a station is set as workload station, software will balance the orders for two devices, using an algorithm to leverage the orders based on orders displayed on the screen and remaining time to get the order completed.

# General Settings

10:43 AM Fri Jul 31

32%



## Settings Passcode:

- Feature makes it so the station will ask for a password whenever the user attempts to access the settings. Asked to create password upon enabling feature.

## Automatic Clear All Orders Time (Global):

- This feature clears old orders automatically. You can choose clear hourly or daily clearing time.

## Clear All Orders (Local):

- You can clear all orders anytime using this feature.

## New Order Beep (Local):

- Expeditor or preparation station will hear a beep when a new order arrives

## Smart Order (Global):

- This feature helps kitchen employees to manage preparation time for each food and have the whole items ready at the same time. Preparation time has to be informed in the XML file received from POS system

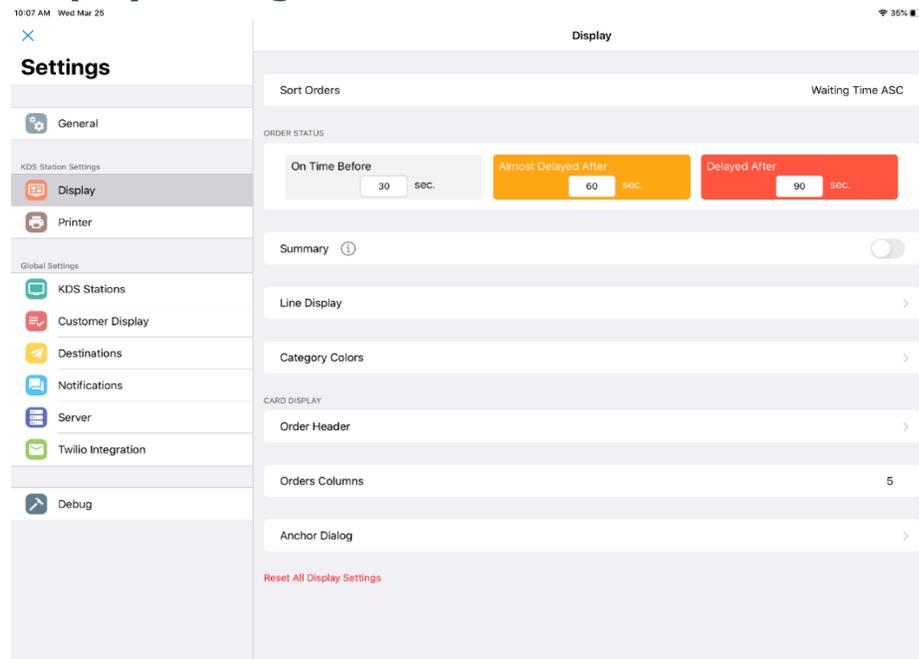
### Transfer Orders (Local):

- Feature allows for station to send orders to other stations on the same network.

### Cleaning Mode (Local):

- Enabling this feature allows user to set cleaning reminders which will freeze the screen allowing for devices to be cleaned without affecting orders in place.

## Display Settings



### Sort Orders (Local):

- You can sort the orders based on the option selected

### Order Status:

- Each color status has a timing set and can be changed any time
- Access Settings page > Display > Order Status to change color status timing as per your preference

### Summary (Local):

- Summarizes all items on a single station

### Line Display (Local):

- Preparation stations will be able to display items per line. Select each column and column size you will display (Station must be clear of orders in order to enable).
- Transfer Device ID (Local) – This feature works as in-queue feature and will transfer order from one preparations station to another when item is bumped. When a Device ID is defined, orders will be pushed to that device after it is bumped.

### Category Colors:

- Assigns a color tag to each item that falls under a set category.

### Order Header (Local):

- You can define which information you want to display at the order header

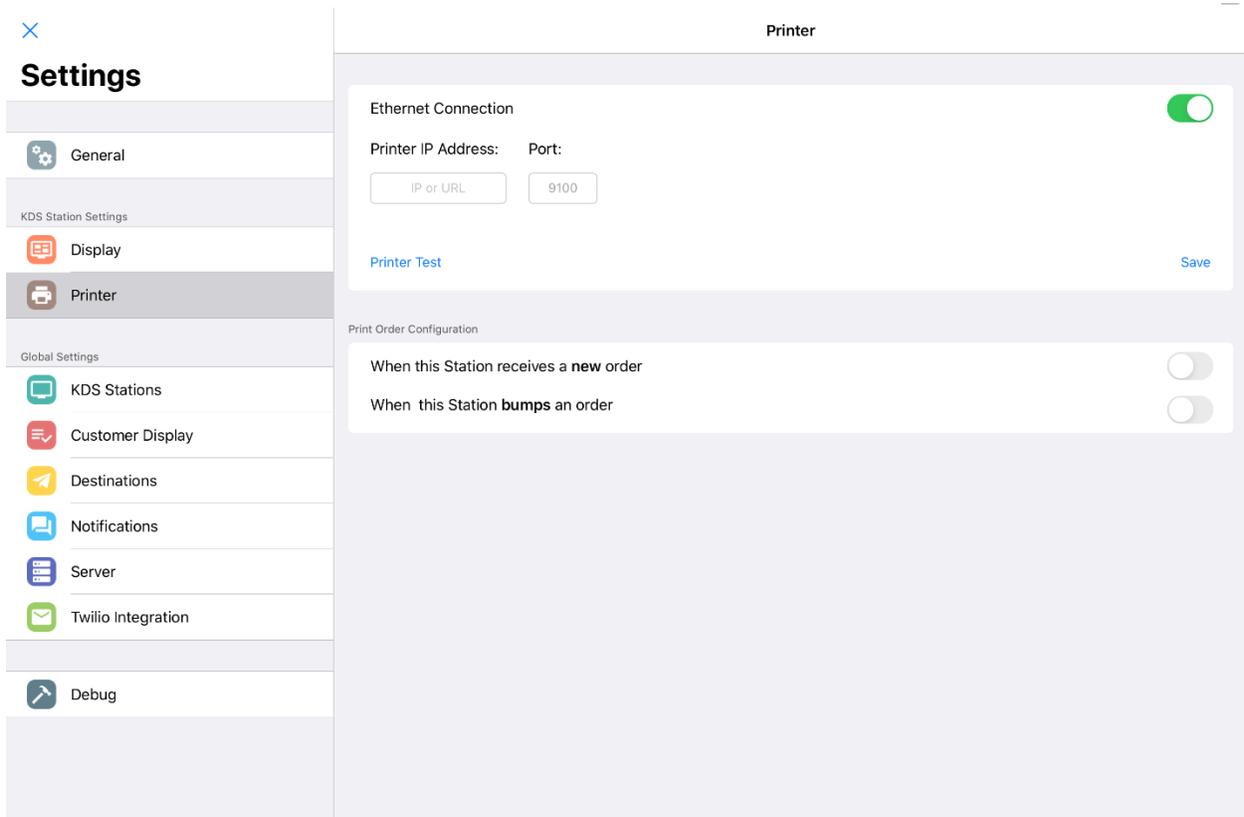
### Order Columns (Local):

- Define how many columns for the order screen

### Anchor Dialog (Local):

- This feature works as an order shortcut and pushes you to the exact page when you tap the anchor bubble

## Printer Settings



### Ethernet Connection

- Enable to connect ethernet or wireless printer to KDS using the printer's IP address.
- Can be configured to print when new order received or when station bumps an order.

# Customer Display:

Settings

- General
- KDS Station Settings
  - Display
  - Printer
- Global Settings
  - KDS Stations
  - Customer Display**
  - Destinations
  - Notifications
  - Server
  - Twilio Integration

< Customer Displays

Name:

KDS Stations Select All

- Device 1 PREPARATION
- Device 2 EXPEDITOR
- Device 3

Remove Order Timer

Ready Column:  Completed Column:

Order Layout

Top Left Destination

New Orders	In Preparation	Ready	Completed
<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <span style="font-weight: bold;">#76</span> Drive Tru Aaron 03:29 </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <span style="font-weight: bold;">#77</span> Dine In Zach 02:45 </div> <div style="border: 1px solid #ccc; padding: 5px;"> <span style="font-weight: bold;">#78</span> Dine In Zach 01:48 </div>	<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> <span style="font-weight: bold;">#74</span> To Go Jay 05:06 </div> <div style="border: 1px solid #ccc; padding: 5px;"> <span style="font-weight: bold;">#75</span> To Stay Jessica 04:30 </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <span style="font-weight: bold;">#73</span> Dine In Mohammad 05:55 </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <span style="font-weight: bold;">#72</span> Dine In Mark 07:14 </div>

- When added will allow customers to view the status of their order from the display.
- Can be set to view orders from multiple stations.

## Destinations:

× Destinations Edit +

	Icon	Key	Display	Enable
<b>Settings</b>				
General				
<small>KDS Station Settings</small>				
Display				
Printer				
<small>Global Settings</small>				
KDS Stations				
Customer Display				
Destinations				
Notifications				
Server				
Twilio Integration				
Debug				

Icon	Key	Display	Enable
	takeout	Take Out	<input type="checkbox"/>
	delivery	Delivery	<input type="checkbox"/>

Icon – Icon that will be displayed for the destination

Key – Destination ID from XML file.

TAG: <Destination>delivery</Destination>

**Note:** When setting the key make sure its matches what’s on the order xml as it is case sensitive.

Display – Name displayed on the footer

Enable – Enable or disable a destination

**Note:** No more than 3 destinations can be used at once.

# Notifications:

The image shows a software interface for managing notifications. On the left is a 'Settings' sidebar with categories: General, KDS Station Settings (Display, Printer), Global Settings (KDS Stations, Customer Display, Destinations, Notifications, Server, Twilio Integration), and Debug. The 'Notifications' setting is selected. The main area is titled 'Notifications' and includes a toggle switch (turned on), a duration selector (Short (5s), Long (30s), Always), and buttons to '+ Add Question' and '+ Add Answer'. Below this is a large empty area with '+ Add question' and '+ Add Answer' prompts. At the bottom, there's a notification list with filters: 'All (3)', 'Delayed (3)', and 'New'. A 'Completed' filter is also visible. The list shows three notifications for 'dinein' orders #6, #7, and #8, each with a blue icon and a list of items like '1x Pepperoni Slice' and '1x Buffalo Chicken Slice'. A notification for '#8 - Device 2' is shown as a pop-up with the text 'How long until 1x Pepperoni Slice done?' and a progress bar with '1' and '5' markers, and a 'Close' button.

-Enable to allow for staff members to notify each other on status of an order or item.

-Item will be marked with a blue icon to indicate there is a pending notification for the item.

## Debug:

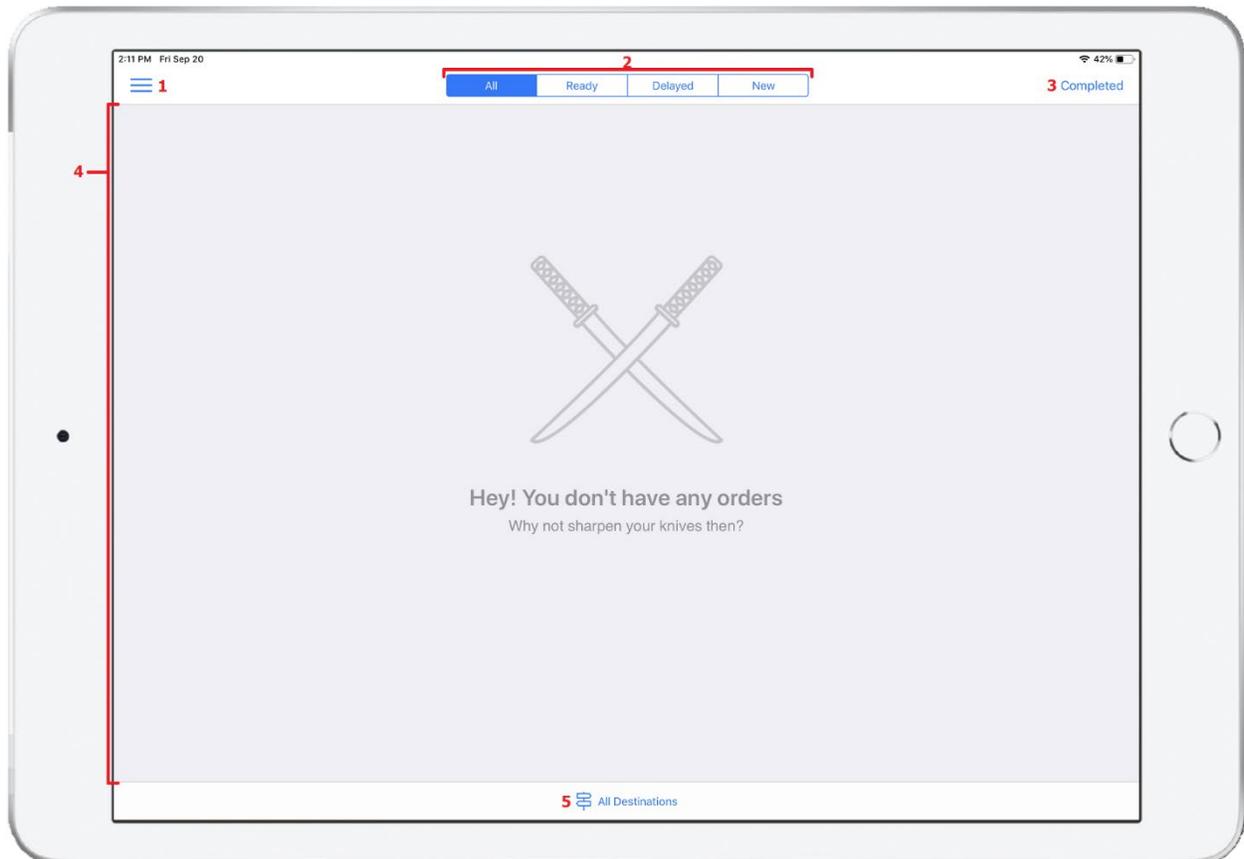
The screenshot shows a settings application with a sidebar on the left and a main content area on the right. The sidebar is titled "Settings" and has a close button (X) at the top. It contains several categories of settings: "General", "KDS Station Settings" (with sub-items "Display" and "Printer"), "Global Settings" (with sub-items "KDS Stations", "Customer Display", "Destinations", "Notifications", "Server", and "Twilio Integration"), and "Debug" (which is currently selected and highlighted). The main content area is titled "Debug" and features a toggle switch for "Log Orders" which is turned on. Below the toggle, there are two log entries, each consisting of an XML filename and a timestamp: "xml1-2020-03-25-11-36-10-7497.xml" (03/25/2020 11:36:10) and "xml1-2020-03-25-11-36-09-7476.xml" (03/25/2020 11:36:09). A note below the entries states: "It will only keep orders received from this current station".

### Log Orders

- Displays Orders that come in when enabled.
- Can be used to view the xml configuration of orders.

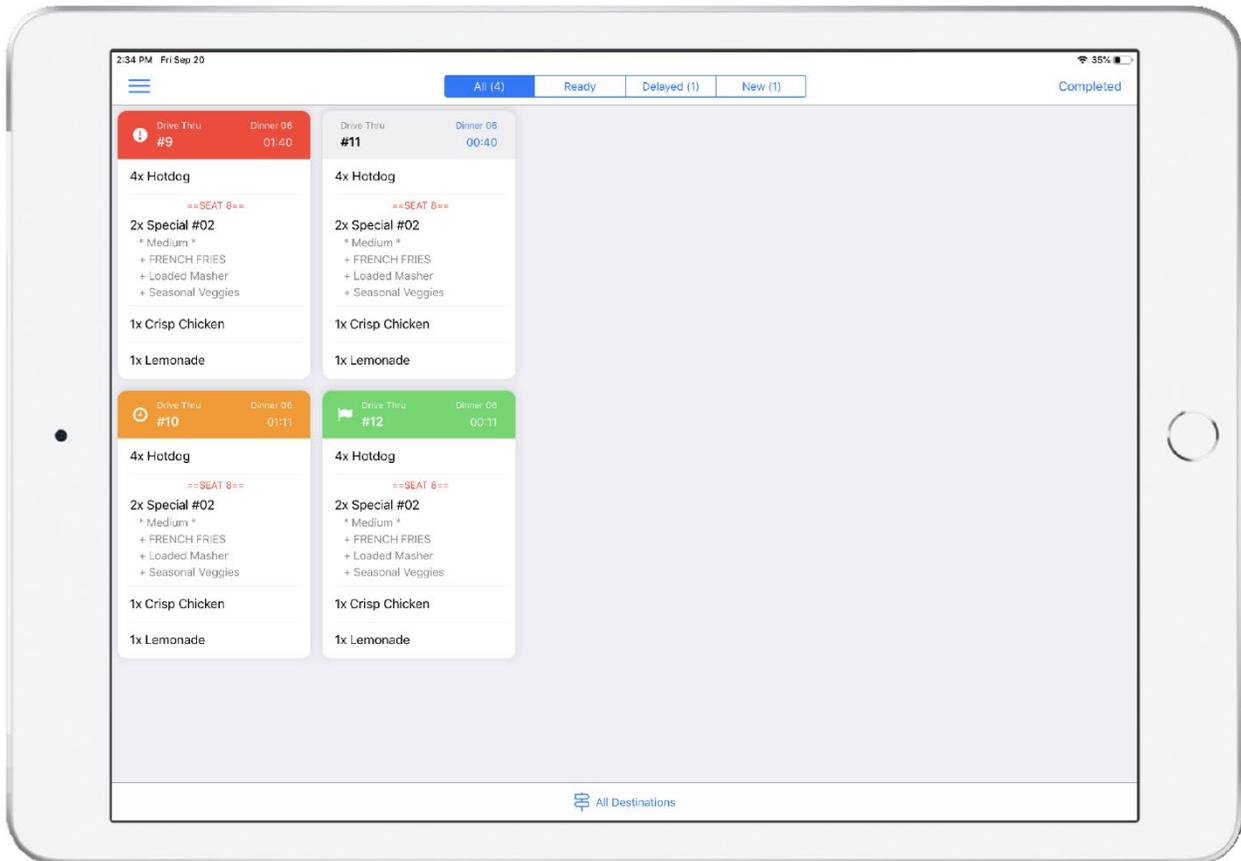
# Allee – Usage

## Main Screen



1. Access setting menu
2. Order status filters
3. Order recall
4. Order screen
5. Destination filters

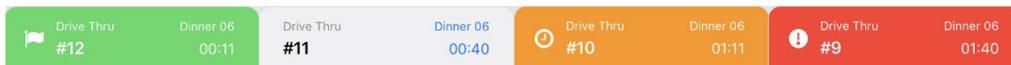
# Main Order Screen



- Order/Item bump:
  - o When tapping once, you will access Bump and station view buttons. Click on Bump button to bump order. You can also double tap the order to bump it.
  - o You can use the same actions (single or double tap) to bump one item
  - o Orders will be bumped when all of its items are bumped
  - o Bumped orders are shown in the Completed tab
  - o Single tap on a bumped item to unbump it



- Color alert:
  - o New → On Time → Almost Delayed → Overdue



- Swipe pages
  - o To view orders in queue, swipe the screen from right to left to access additional order pages
  - o To know the number of order pages you have, check the little dots on the bottom center of the screen

## Basic Features

- Functions
  - o Order routing/sorting/recall
  - o Order priority – special order type, e.g. rush orders
  - o Order transfer (from station to station)
  - o Bump/unbump order/item
  - o Incoming order alert
  - o Item transfer from in queue to start cooking (for Grill and Fry stations)
- Order Display
  - o Order ID
  - o Order destination (with highlights)
  - o Customer ID
  - o Item preparation status with icons/symbols
  - o Seat arrangement
  - o Sub tabs for different order status and order destinations
  - o Highlight express item
- Reporting
  - o Summary screen
  - o Preparation time by station by time period

## Order status and Destination Filters

- Order status: Single tap one of the options on the order status bar and you will access the orders with the current status

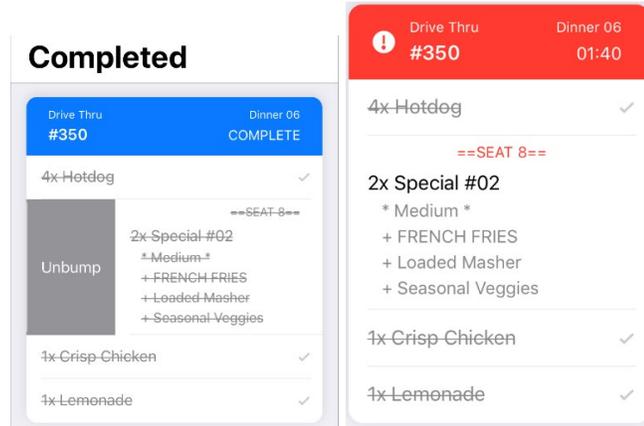


- Destinations: Single tap one of the Destination options to see the orders filtered by destination. Use all Destinations to see all orders combined

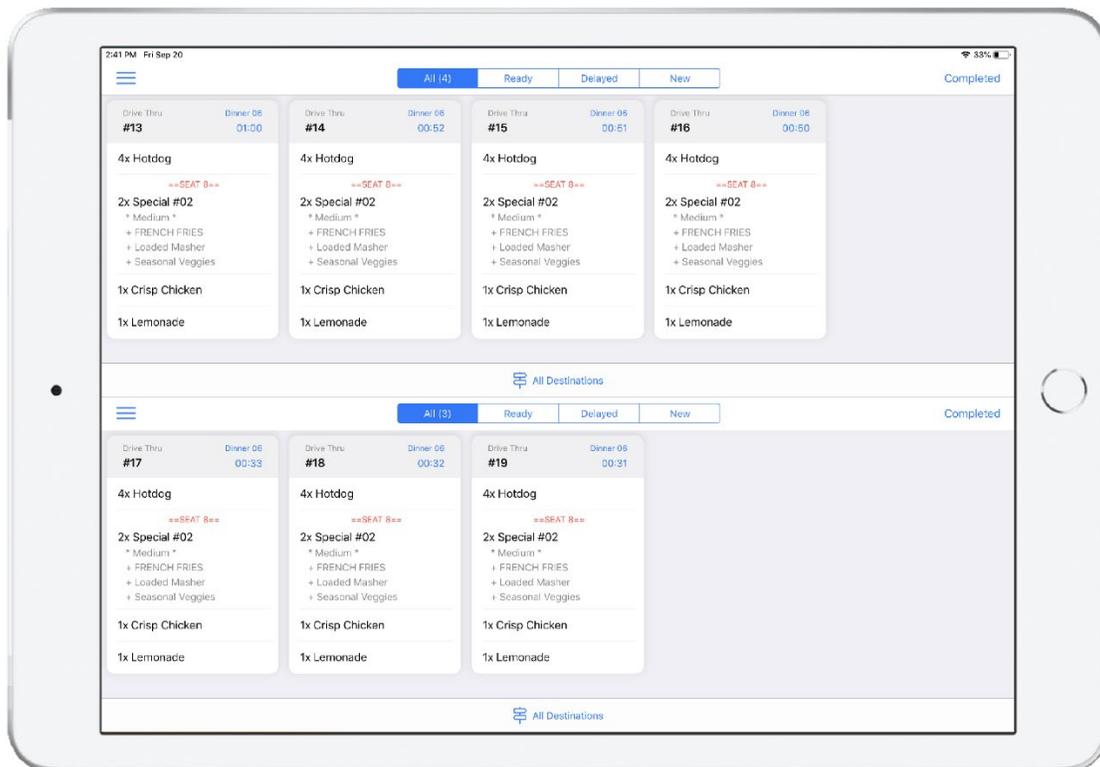


## Order Recall

- Recall an order or item
  - o Single tap "Completed" to access the recall panel
  - o Single tap on the order header or item to bring out the unbump button
  - o Once recalled, the entire order will come back to the screen as priority order. For item recall, all the other items included in the same order will stay bumped

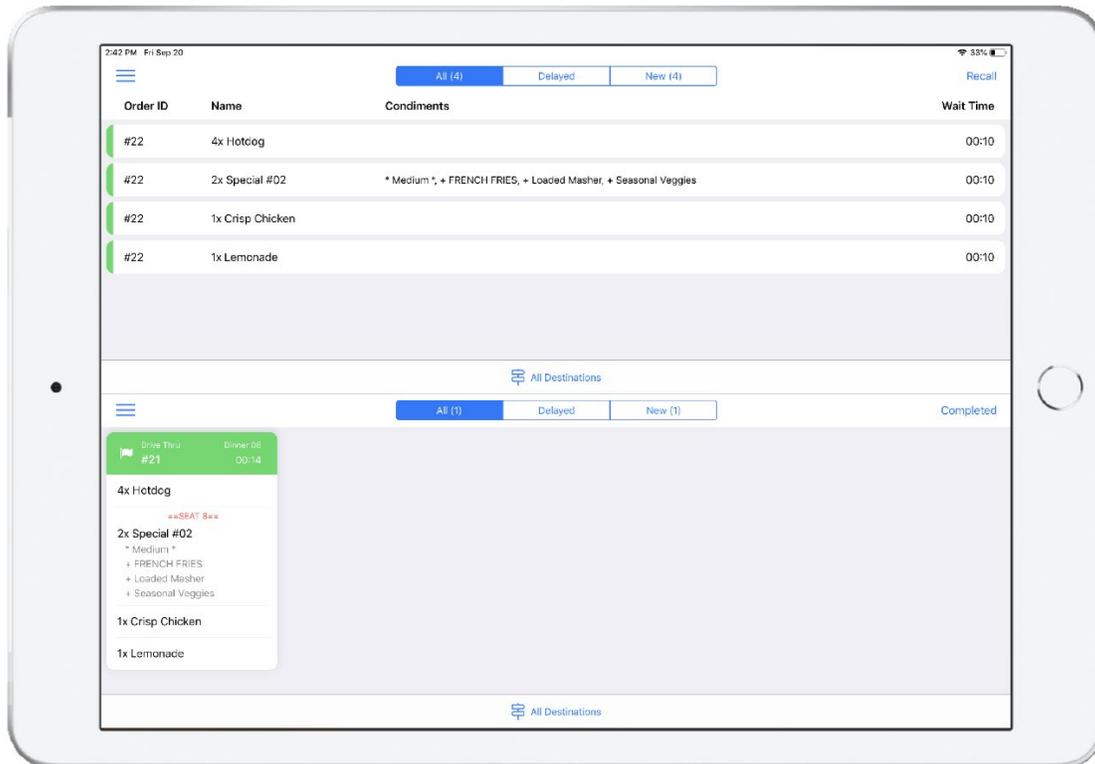


## Split Screen



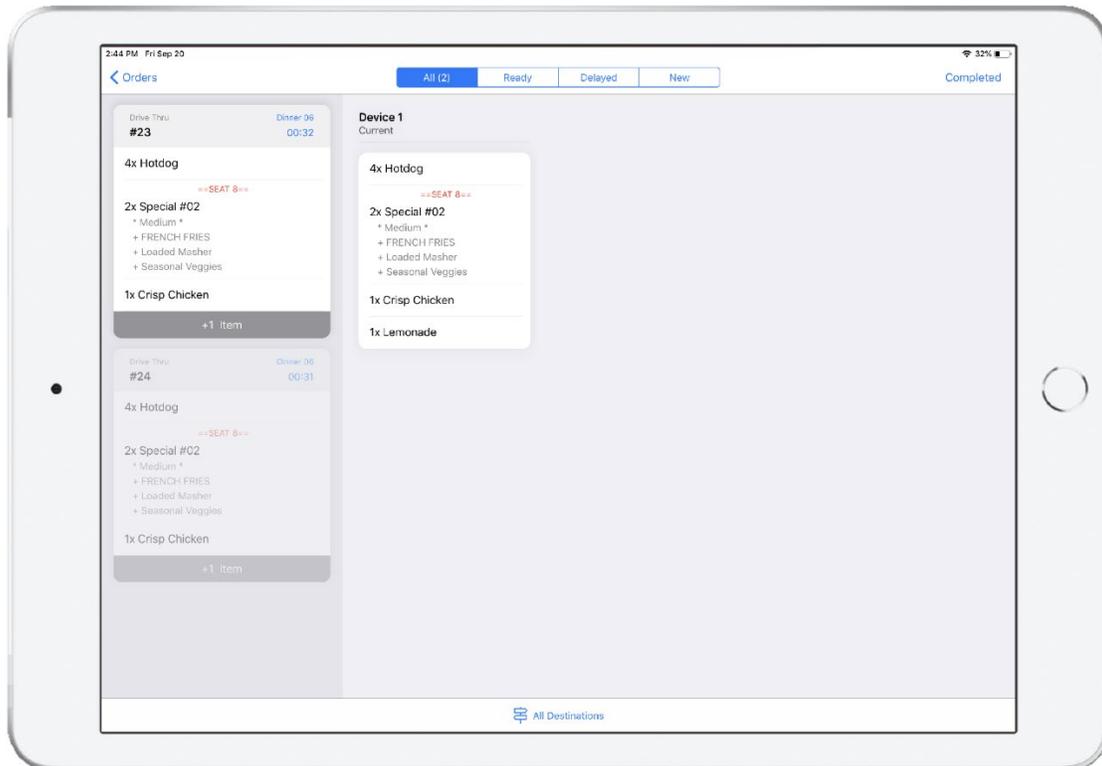
- Split Screen allows user to display 2 devices on 1 iPad
  - o It can also be used to separate categories
- Screen title can be customized and assigned based on station functions or menu item group
- Both screens can be operated independently
- Swipe left to right to access orders in the queue

## Line Item Display



- Breaks down the orders into line items
- Displays information necessary to the prep station
  - o Information can be customized in the setting page
- Adjustable column width
- Order status indicator is available

## Station View

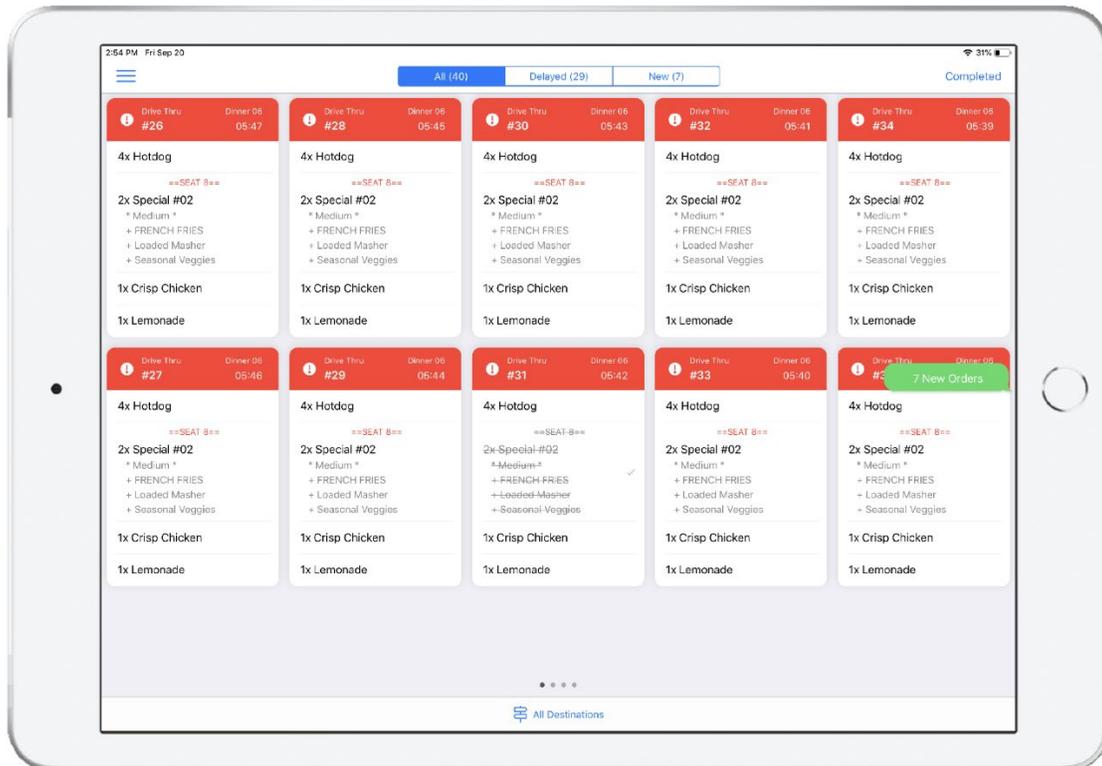


- When the station is setup as expeditor, you will be able to access Station View
- Station View allows expeditor to monitor the order status from all preparation stations
- To open the Station View screen, single tap on the order header and tingle tap on the Station View icon



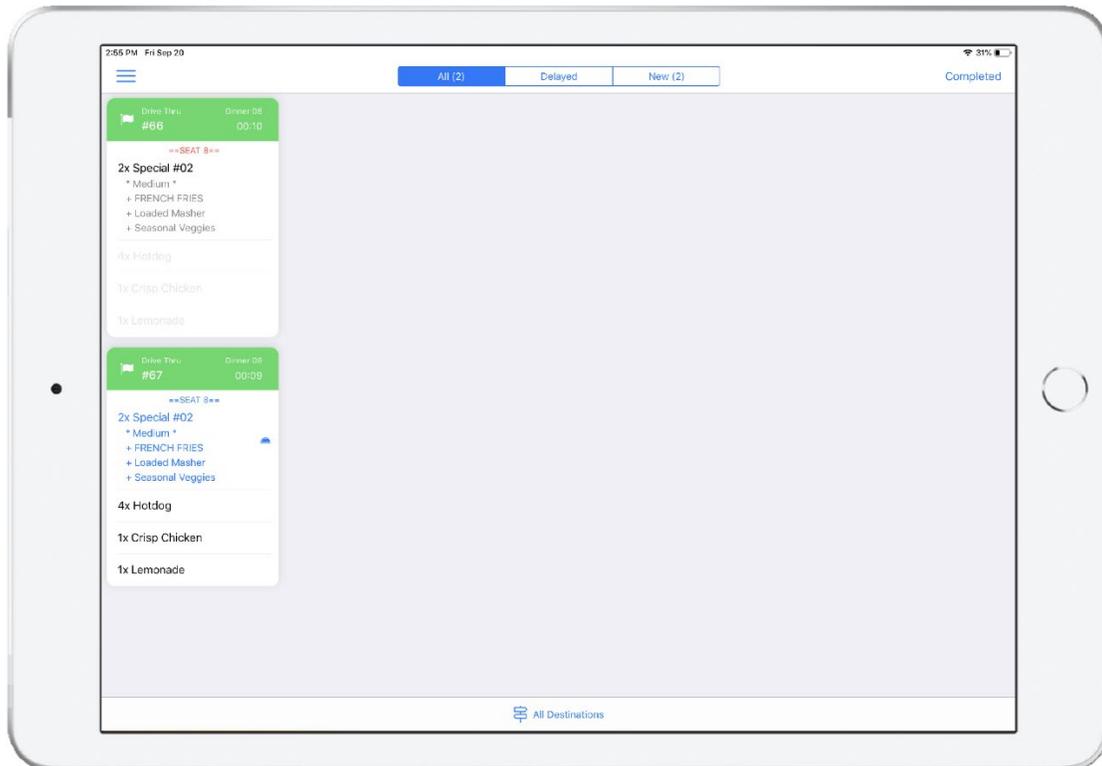
- Swipe up/down to access different orders
- Single tap on the Orders button on the top left of the screen to go back to the Main Order Screen

## Anchor Notification



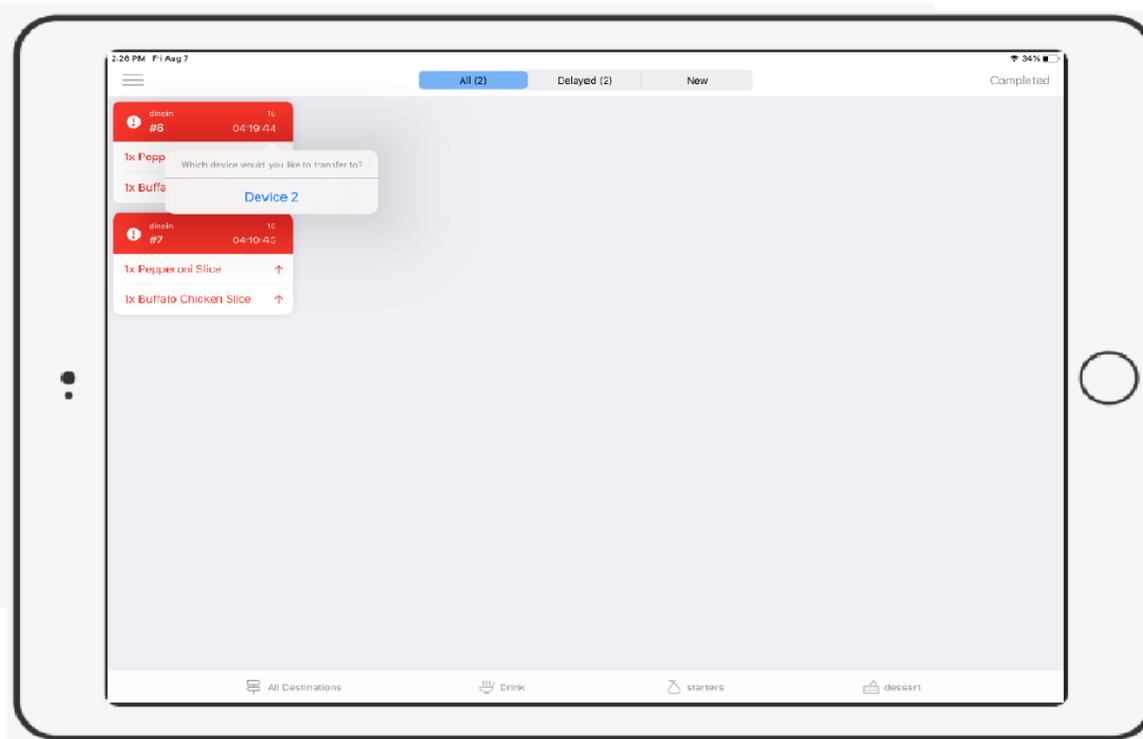
- Anchor notification provides a quick and direct access to new orders prioritized orders, delayed orders, and or complete orders
- Anchor notification will display on different colors based on the order status and type
- Display duration for each order type can be customized in the settings page

## Smart Ordering



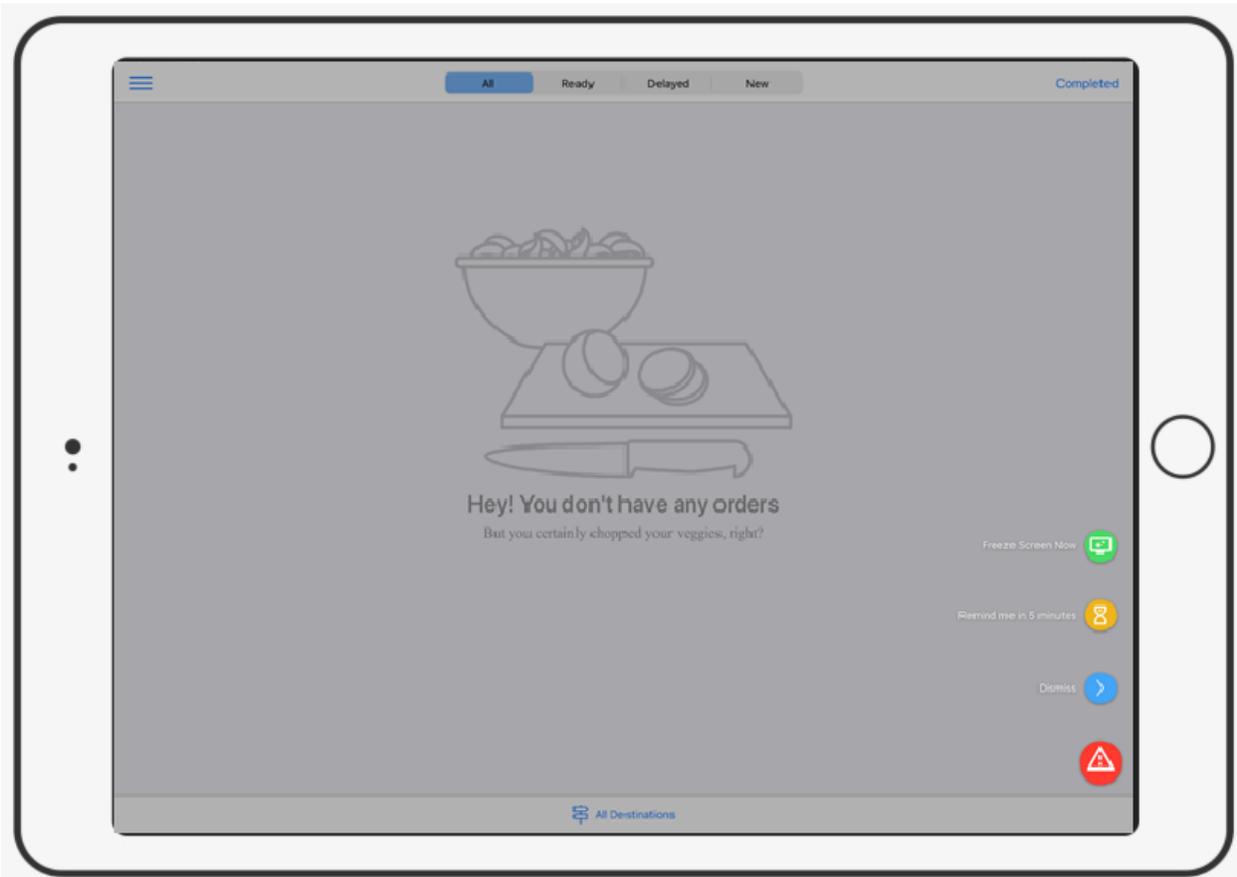
- Smart ordering provides a better-quality control for item preparation
  - o For example: Temperature for steak or burger patty
- When using smart order, items will turn black from gray when hitting its preparation time
- Preparation time can be assigned to items in the XML file

## Transfer Order



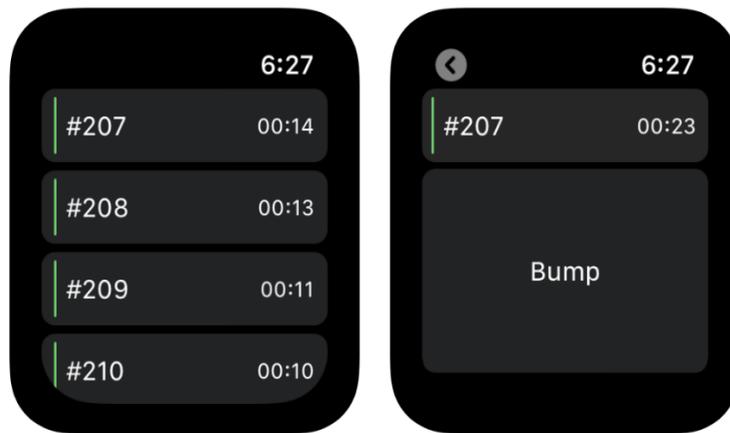
- Allows for orders to be sent to other stations on the same network and store.
- Once transferred order will no longer be displayed on the station where it was initially received.

## Cleaning Mode



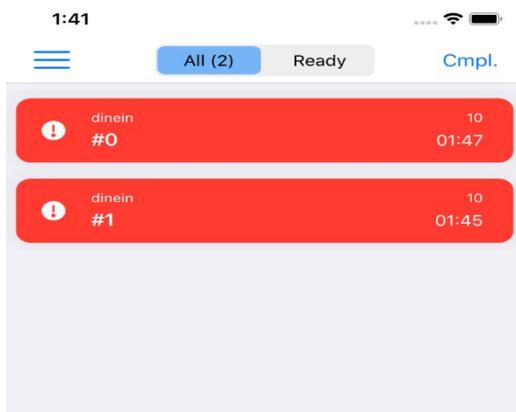
- Cleaning mode allows the user to freeze the screen in order to allow for cleaning of the unit without worry of affecting orders that are on the screen.
- Should cleaning not be needed it can temporarily be delayed or dismissed.
- Cleaning reminder and snooze times can be set based on preset times or custom times.

## Apple Watch



- Orders only visible with minimal information, showing the order number and waiting time.
- User will have the ability to bump orders from the device but, not individual items.

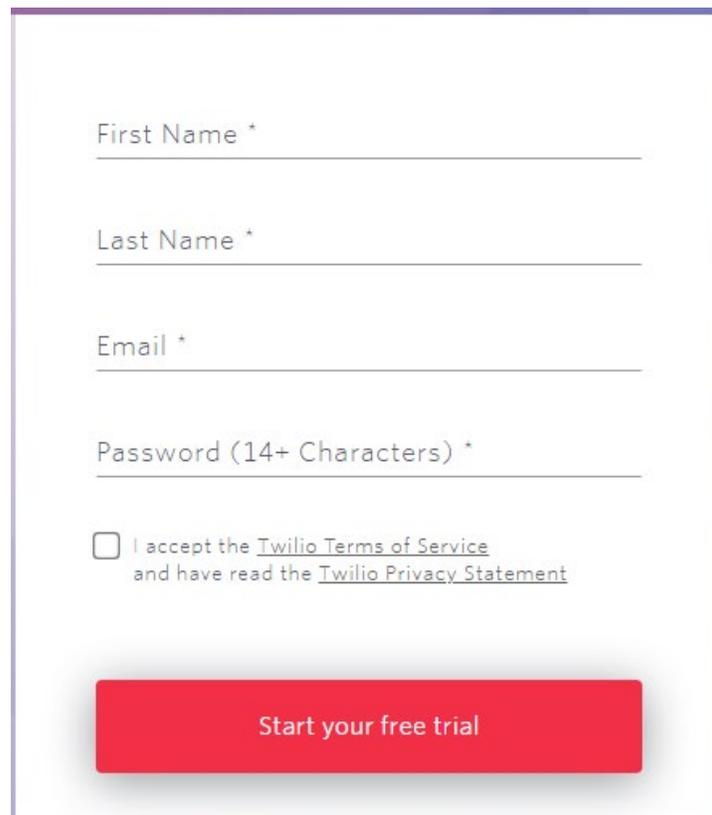
## Iphone



- Can use Allee to operate like a fully functional station.

# Twilio Integration

## Signup

A screenshot of a Twilio signup form. The form is enclosed in a thin blue border and contains the following elements: four text input fields with labels 'First Name \*', 'Last Name \*', 'Email \*', and 'Password (14+ Characters) \*'; a checkbox with the text 'I accept the [Twilio Terms of Service](#) and have read the [Twilio Privacy Statement](#)'; and a prominent red button at the bottom with the text 'Start your free trial'.

- Fill in all the following fields to sign up
- Click "Start your free trail"

## Twilio Verification

### Verify Your Identity

Verify Phone Number ^

NUMBER  +1

[Why verify a phone number?](#)

We will contact you at the number above with a verification code

The phone number you provide will be used for authentication when you login to Twilio Console. A Twilio onboarding specialist may also use this number to reach out with free onboarding support. If you do not want to be contacted at this phone number, please check this box.

- Enter your phone number and receiving the email verification to verify account.
- Click "Verify"
- Follow Twilio's steps for text message verification

## Twilio Setup



Do you write code?

- Click on "No"

## What are you here to do?

Identify or explore use cases my engineering team could build

Get a Twilio number to use with a different service

Build something on Twilio myself

Something not listed here

Skip to dashboard

- Select "Get a Twilio number to use with a different service"

## Which service/company are you integrating Twilio into? (last question)

This information helps us learn how to improve the integration experience.

WordPress

Agile CRM

Hubspot

Slack

Zoho CRM

Zapier

Other

- Click "Other"

# Twilio Phone Number

The screenshot shows the Twilio dashboard for a new project. On the left is a navigation menu with options: Dashboard, Billing, Usage, Notification Preferences, Settings, and Upgrade. The main content area is titled 'My first Twilio project Dashboard'. It features a 'Project info' section with the following details:

- TRIAL BALANCE:** \$15.50, with a 'Get a Trial Number' button and a link 'How does Twilio use numbers? ↗'.
- REFERRAL PROGRAM:** 'Refer your network to Twilio — give \$10, get \$10' with a 'Referral Dashboard' button.
- ACCOUNT SID:** ACe654d677958348a9abf81350a39d5d5e
- AUTH TOKEN:** Show
- PROJECT NAME:** My first Twilio project

Below this is a 'Third Party User Guide' section with instructions on adding Twilio to a 3rd party network. A step titled '1. Get a Phone Number' includes a 'Get a Number' button.

- Click on "Get a Number"

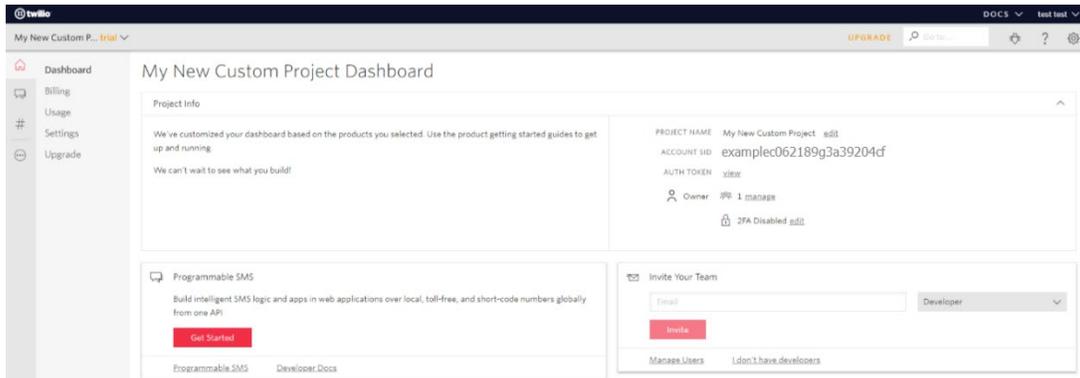
The screenshot shows a modal window titled 'Your first Twilio Phone Number'. It displays the phone number '(555)-555-5555' and a link 'Don't like this one? Search for a different number'. Below the number, it lists capabilities for a United States phone number:

- Voice:** This number can receive incoming calls and make outgoing calls.
- SMS:** This number can send and receive text messages to and from mobile numbers.
- MMS:** This number can send and receive multi media messages to and from mobile numbers.

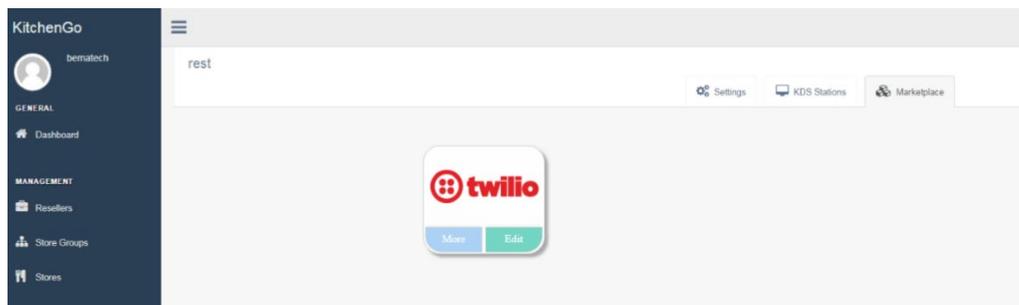
At the bottom of the modal are two buttons: 'Cancel' and 'Choose this Number'.

- If you want a different number you can click on "Search for a different number"
- Write this number down as it will be used in later steps

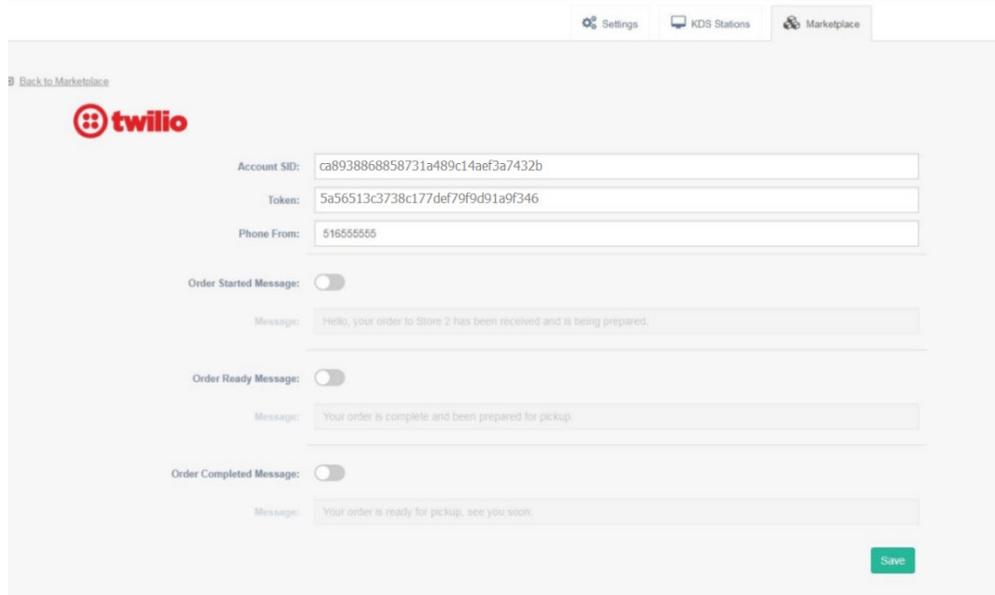
# Twilio Account Info



- Click on the house icon in the top left to bring you back to the dashboard
- You may need to click on the dropdown arrow to reveal the project info
- You will need to copy the "Account SID" and the "Auth Token"
- You will need to log into your store in the Back Office Portal and go to its config page
- Click on the "Marketplace" tab



- Click on "Edit" under Twilio
- Enter your "Account SID", "Token" (Auth Token), and "Phone From" (Twilio Phone Number)



## Enable Automated Messages

- Here you can enable when an SMS message will be sent out and the message that is sent
- You can either select the default message or a custom message

Order Received Message:  Default  Custom  
Message: Hello, your order to Store 2 has been received and is being prepared.

Order Complete Message:  Default  Custom  
Message: Your order is almost ready and is being prepared for pickup.

Ready For Pickup Message:  Default  Custom  
Message: Your order is ready for pickup, see you soon.

Save

- Order Received Message
  - o Sends an SMS message when an order arrives at a prep station
- Order Complete Message
  - o Sends an SMS message when the order is bumped off all prep stations and is ready on the expeditor
- Ready For Pickup Message
  - o Sends an SMS message when the order is bumped off the expeditor station

## Appendix I

### Where to Get Help

If you need assistance setting up this product, please contact [support@logiccontrols.com](mailto:support@logiccontrols.com)

Logic Controls also offers TeamViewer remote support. To proceed, please:

1. Contact Logic Controls support team to schedule a remote support session.
2. To start the session please turn on the QuickSupport  app.
3. To reassume or start a new session please make sure the QuickSupport app is not running at the background.
  - a. Click  to view all application.
  - b. Press and drag QuickSupport toward the end of the screen to kill the application.



### Other contact information

- Address: 404 Sunport Ln. Suite 550 Orlando, FL 32809
- Website: <http://www.logiccontrols.com>
- Sales: sales@logiccontrols.com

Here is a sample XML file:

```
<Transaction>
  <Order>
    <ID>1</ID>
    <PosTerminal>2</PosTerminal>
    <TransType>1</TransType>
    <OrderStatus>1</OrderStatus>
    <ServerName>Annie</ServerName>
    <Destination>EAT IN</Destination>
    <GuestTable>1</GuestTable>
    <Item>
      <ID>1</ID>
      <TransType>1</TransType>
      <Name>Orange Juice</Name>
      <Category>Beverages</Category>
      <Quantity>1</Quantity>
      <KDSStation>2</KDSStation>
    </Item>
    <Item>
      <ID>2</ID>
      <TransType>1</TransType>
      <Name>Diet Coke</Name>
      <Category>Beverages</Category>
      <Quantity>1</Quantity>
      <Color FG="0" BG="206"></Color>
      <KDSStation>2</KDSStation>
    </Item>
  </Order>
</Transaction>
```